MD ELECTRONICS · SERVICE CALL

Service Authorization

WORK ORDER NO.	DATE	PREPARED BY

CUSTOMER AND VESSEL

CUSTOMER NAME	PHONE	EMAIL
BILLING ADDRESS		
VESSEL NAME	**VESSEL LOCATION (MARINA / SLIP)**	**EQUIPMENT (MAKE / MODEL)**

REQUESTED SERVICE

SCOPE OF WORK

SERVICE LEVEL (CHECK ONE)

SERVICE LEVEL	MINIMUM CHARGE	WHEN WE ARRIVE
☐ **Scheduled Service**	**$300 (two-hour minimum)**	On a date set by MD Electronics within 7 business days of signed authorization.
☐ **Priority Service**	**$600 (four-hour minimum)**	Dispatched within 48 hours of signed authorization, excluding weekends and MDEG holidays.
☐ **Quoted Service**	**Quote: $_____**	Weekend, after-hours or travel-dependent work. Priced per job, including travel and expenses.

TERMS

1. **Minimum charge.** The minimum for the selected service level applies to every call, even when the work takes less time. Labor beyond the minimum is billed at $150 per hour.
2. **Additional work.** If the job needs work, parts or materials beyond the scope above, the technician stops and obtains your approval before proceeding.
3. **Payment.** Payment is due on completion by credit or debit card. Applicable sales tax is added to all charges.
4. **Access.** You provide safe access to the vessel and equipment at the scheduled time.
5. **Workmanship warranty.** MD Electronics warrants its workmanship for 90 days from the completion date on the Service Completion Report. Equipment is covered by its manufacturer's warranty.
6. **Existing equipment.** MD Electronics is not responsible for the condition, age or prior installation of equipment or vessel systems outside the scope above.

AUTHORIZATION

I authorize MD Electronics, a division of MD Electric Group (MD Marine Electric, Ltd.), to perform the service above under these terms.

CUSTOMER NAME (PRINT)	SIGNATURE	DATE

Return the signed authorization to **Ryan.Murray@mdeg.us**. Work is scheduled once it is received.